Welcome to the Utah Test Administration Training State and District Testing Spring 2017

The ACT®





Agenda

- 1. Program Specifics
- 2. Testing Program Enhancements
- 3. Test Facility Requirements
- 4. Testing Staff Requirements
- 5. Test Security Requirements
- 6. Completing Non-Test Portions
- 7. Test Day Activities
- 8. Administering the Test
- 9. After the Test
- 10. Makeup Testing
- Collecting, Packing, and Returning Materials

- 12. Online Testing Overview
 - A. Test Facilities Online
 - B. Staffing
 - C. PearsonAccessnext
 - D. Preparing Examinees
 - E. Accommodations
 - F. Test Day Activities
 - G. Administering the Online Test
 - H. Irregularities
 - Post-Test Activities
- 13. Reporting
- 14. Resources



Authorized Test Dates

- Feb. 28, 2017 Initial Standard Time (paper)
- March 21, 2017 Makeup Standard Time (paper)
- Feb. 28–March 14, 2017 Online Test Window
- Feb. 28–March 14, 2017 Accommodations Test
 Window
- April 19, 2017 Second Makeup Standard Time (paper)



Testing Program Enhancements

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Enhancements for 2016-17

- More of a self-service model
- One secure test materials shipment instead of two
- Material shipment tracking information is available in PearsonAccess^{next}
- Confirmation email will be sent to confirm the order
- Submission and approval of offsite requests no longer needed
- Second makeup test date
- Accommodations rosters can now be pulled from PearsonAccess^{next}
- Accommodations materials will be shipped in bulk instead of in packets



Enhancements for 2016-17 – Online Testing

Number of Test Dates

- 11 days of testing (weekdays only)
- Different groups can test each day; once a student begins a test, he/she needs to complete the test that day.

Device Offerings

- School-owned desktops and laptops only; this includes studentassigned that meet requirements.
- Chromebooks are supported only when used with installable app software. iPads are not supported at this time.

Delivery Modes

 Schools can choose to administer paper OR online. Schools will also be able to do mixed-mode administration of the ACT, allowing some students to test online and some on paper.



Test Facility Requirements

The ACT - Paper



Type and Size of Room

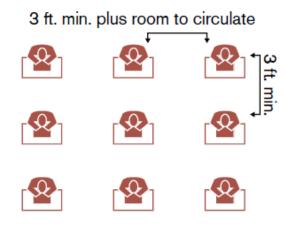
 Recommendation: 15-30 examinees per room

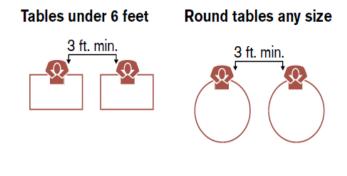
 Maximum: 100 examinees per room

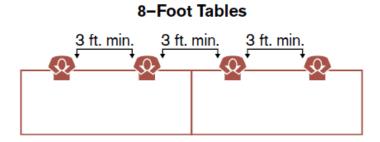




Room Setup and Seating Arrangements









Test Room Items

Two reliable timepieces

Desk Surface Too Small

- A phone
- Proper lighting, temperature, and ventilation
- Free from distractions
- Test-related bulletin boards covered



Off-Site Testing Requirements

- Testing must only occur at a location that meets ACT facility requirements.
- Off-site testing is available for all days of testing: initial, makeup, and/or testing with accommodations.



Testing Staff Requirements

The ACT



Potential Conflicts of Interest

If a relative will be Examinee scores will testing at a school in be canceled if a your state, you can't: relative: served as serve as TC or TC/back-up TC at a school in the back-up TC state served as a RS or have access to proctor for secure materials his/her room had access to test materials



Athletic Coaches

- To protect coaches and student-athletes from the appearance of a conflict of interest, an athletic coach:
 - may not have access to secure test materials before or after testing
 - may serve as a room supervisor, but may not supervise one-on-one testing for a student athlete
- This policy applies to any head or assistant coach of any high school or college athletics, whether or not the sport is in season at the time of testing.

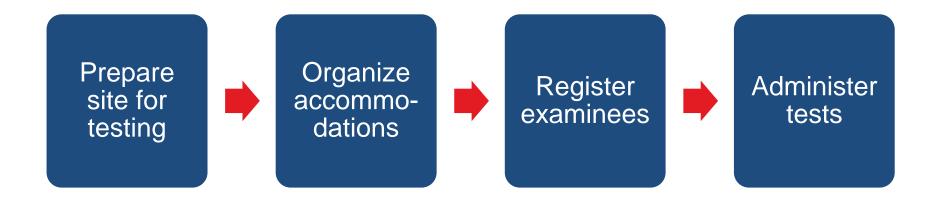


Selecting Testing Staff

- Persons ineligible to serve as staff:
 - High school students, volunteers, and lowerdivision undergraduate students
 - Anyone taking the ACT within 12 months
 - If one is involved in ACT test preparation

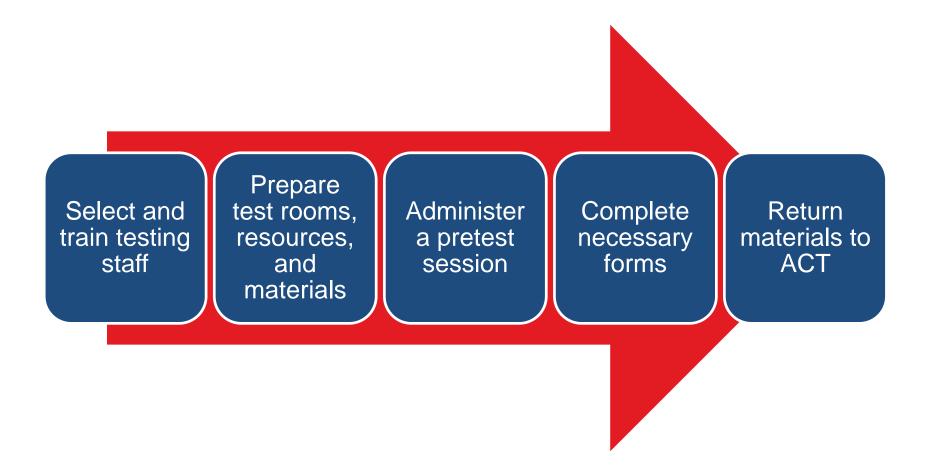


School Test Coordinators





Test Coordinators





Room Supervisor

Attend training

Administer tests for one test room

Be in charge of test materials

Complete necessary forms



Proctors

Attend training

Admit examinees and distribute test materials

Help administer the test

Be attentive and report irregularities



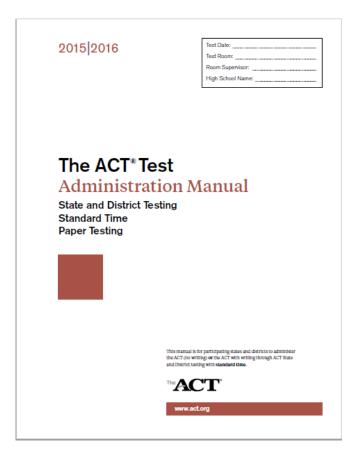
Roving Proctor

- For schools using multiple rooms, floors, or buildings:
 - Help check in and monitor examinees
 - Assist testing staff



Training Staff

 Mandatory training session before test day





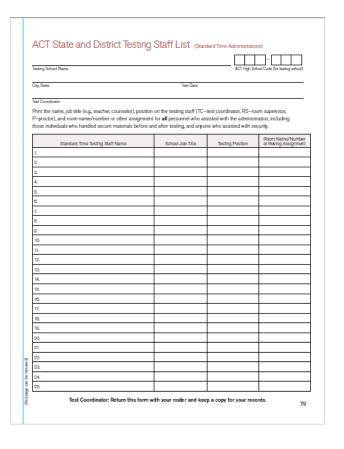
Test Security Requirements

The ACT



Authorized Access

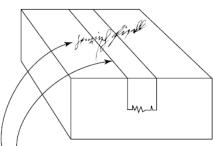
 Only the test coordinator and select support staff should access test materials before test day.





Receipt and Check-In of Test Booklets

 Within 24 hours of receipt, the test coordinator must open and verify the test materials.



- 1. Reseal in the same place as before.
- Sign your name across the tape. Be sure your signature starts on the cardboard, goes across the tape, and ends on the cardboard.



Secure Storage

 If a safe or vault is unavailable, a locked file cabinet or closet in a locked room can be used.



Completing Non-Test Portions

The ACT



Non-Test Portions

Must be completed before test day

Session will last around an hour



Barcode Labels

 Apply labels to the back of the answer documents in the lower-right corner.

BARCODE LABEL
PLACEMENT
(If a label is being
Jsed please place it
nside the four corner
marks below.)

BALABEL
BALABEL
PLA



Test Day Activities

The ACT

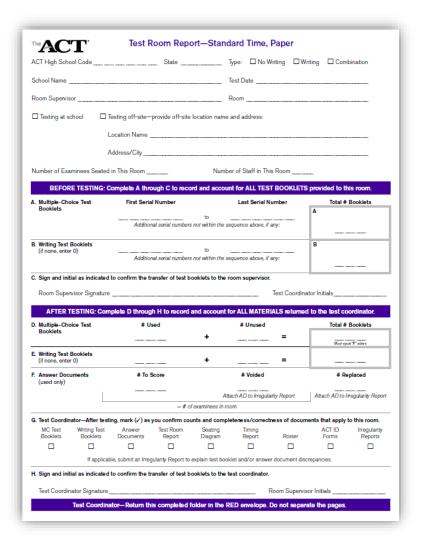


Sample Test Day Schedule

- 7:30 a.m. Arrival of testing staff
- 7:45 a.m. Briefing session and distribution of test materials
- 8:00 a.m. Arrival, identification, and seating of examinees
- 8:15 a.m. 1) Begin reading verbal instructions
 - 2) Distribute test materials
 - 3) Administer 5 tests
 - 4) Collect/verify test materials
- 1:10 p.m. Dismiss examinees



Distributing Materials



- Test coordinator must personally hand over materials to the room supervisors on test day.
- Never leave test booklets unattended.



Admitting Examinees to the Test Room

Verify identification, note on the roster:

- Photo ID
- ACT Student Identification Letter with Photo
- Staff Recognition



Seating Examinees

- Do not allow examinees to choose their seats.
- You may seat examinees alphabetically or in random order.
- Separate groups that arrive together.



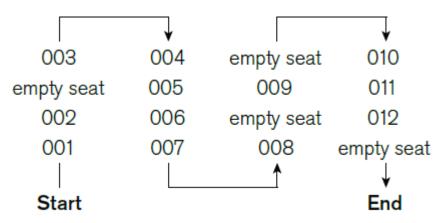
Administering the Tests

The ACT



Distributing Test Materials to Examinees

 Keep track of the serial numbers to complete the Seating Diagram.





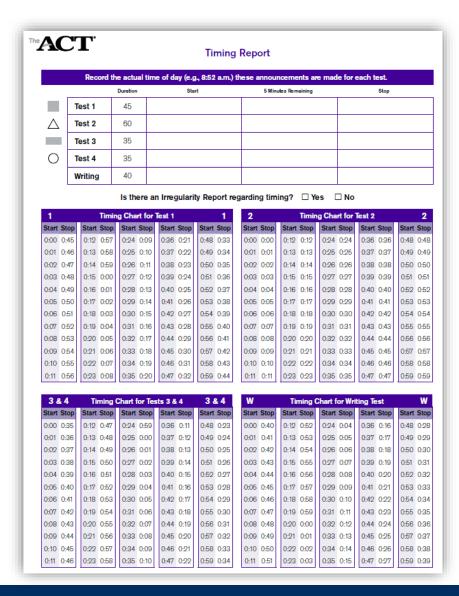
Sequence of Tests

Tests must be administered in exact order

The ACT with Writing	
Test 1	45 minutes
Test 2	60 minutes
Break	15 minutes
Test 3	35 minutes
Test 4	35 minutes



Timing the Tests





Staff Attentiveness during Testing

 Any activity unrelated to test administration is not allowed.

Testing staff must walk around.



Break after Test 2

Begin the break immediately after Test 2.

 Submit an Irregularity Report for breaks longer than 15 minutes.

Monitor students both in the room and in the hallway.



Examinees Who Leave During a Test and Return

 Collect test materials until they are readmitted.

 Examinees are not allowed to make up missed time.



Group Irregularities

Group Irregularities	
Interrupting a test	
Disturbances and distractions	
Emergency evacuation	
Rescheduled examination	
Missing or stolen test materials	
Mistiming	
Power failure	



Individual Irregularities

Individual Irregularities Examinees who leave early

Test item challenges

Defective test materials

Duplicating test materials

Failure to follow directions in marking responses

Examinees who become ill

Irrational behavior

Prohibited behavior at the test site

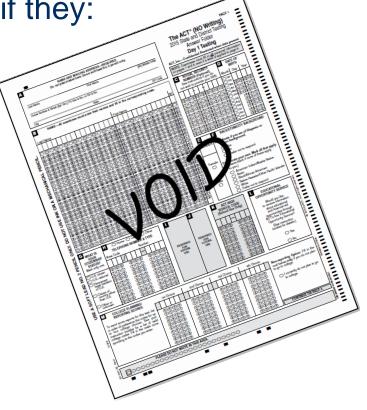
Dismissal for prohibited behavior



Prohibited Behavior

Examinees are to be dismissed if they:

- misuse materials or calculator
- cheat (or attempt to)
- take test content (or attempt to)
- don't follow testing rules
- use inappropriate behavior
- cause a distraction





Completing an Irregularity Report for Examinee Dismissal

The Irregularity Report should include:

Time of the incident

Examinee's name(s)

Examinee's test room and seating location(s)

Details of the observed incident

Statements you and examinee(s) made

Name of staff who observed irregularity



Reasons for Scores to be Canceled

Reasons for Scores to be Canceled		
Rooms not set up correctly	Tests completed out of testing window	
Conflict of interest with staff	Misuse of timing codes	
Advanced access to test content	Using wrong test materials	
Tests not given in correct order	Different timing codes in same room	
Mistiming of test	Irrational or prohibited behavior	
Test materials are duplicated/duplication is attempted		



After the Test

The ACT



Test Coordinator Procedures

Immediately after testing, the test coordinator must:





Makeup Testing

The ACT



Examinees to Schedule for Makeup Testing

You may administer the makeup test to these examinees:

- Absent
- Arrived too late to admit
- Began but did not complete testing



Schedule Examinees for Makeup Testing

Unlike paper testing, online testing has no test date specifically designated for makeup testing. With online testing, an examinee may take a makeup test on one of the remaining test days within the online test window.

- Create a new test session or add the examinee to an existing test session.
- Move the examinee from his or her originally assigned session to the makeup session.
- See "PearsonAccessnext Test Sessions" and "Examinees and Test Sessions."



Collecting, Packing, and Returning Materials

The ACT



Test Booklet Form Number and Site Header

 Test coordinator ensures correct test booklet and form numbers are on the answer documents.

 Test coordinator puts answer documents under the site header to pack and return to ACT.



Collecting RS Documents before Dismissal

Document	Action	Copy for Records
Test Booklets	There are no answer documents inside and the test booklets are arranged in sequential serial number order.	
Answer Documents	Each answer document has the correct required identifying information on the front and back pages.	
Test Room Report	Completed, signed, and initialed by the TC and RS and all test booklets are accounted for.	X
Roster	All examinees scheduled to test are listed and whether they tested, with any ACT Student ID Letters attached.	X
Seating Diagram	All items in the top half are complete and test booklet serial numbers are recorded in the squares.	X
Timing Report	Each test has the start, 5 minutes remaining, and stop times recorded.	Х
Irregularity Report	Signed with explanation, and voided/replaced materials are attached.	X



Sorting the Answer Documents

If the answer document:	Then:
Is ready to be scored	Return it in the green envelope
Was voided and attached to an Irregularity Report	Return it in the red envelope
Is unused with no markings or barcode labels	Securely destroy it
Has only a barcode label on it	Securely destroy after 6 months
Has non-test portions completed, but not test items	Securely destroy after 6 months



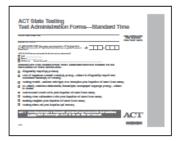
Packing the Red and Green Envelopes

Test

Administration Forms

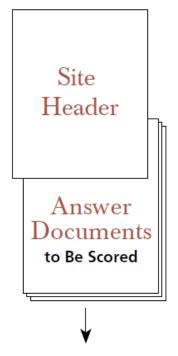
- Irregularity Report
- VOID or REPLACED Answer Documents
- Roster
- ACT Student Identification Letters
- Test Booklet Count Form
- Testing Time Verification Form
- Seating Diagram
- Testing Staff List





RED Envelope

Required Test Date Documentation (Place on TOP of ALL Green Envelopes)







Answer Documents to Be Scored: No Writing: ≤ 150 per envelope Writing: ≤ 100 per envelope



Packing the Polymailer

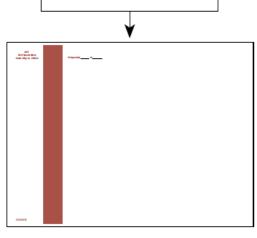




Required Test Date Documentation (Place on TOP of ALL Green Envelopes)

GREEN Envelope(s)

Answer Documents to Be Scored: No Writing: ≤ 150 per envelope Writing:≤ 100 per envelope

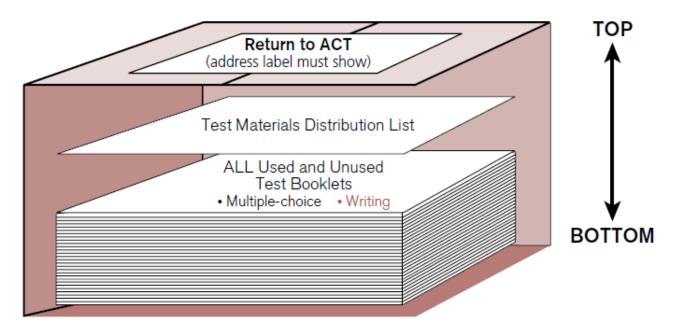


Polymailer



Packing the Cartons

Reverse the end flaps to display the prepaid return label. Seal with the tape provided.





Storage and Pickup

 Return the polymailer and cartons to secure storage after materials are packed.

 On the date scheduled for pickup, place the polymailer and cartons in the monitored pickup location.



Online Testing Overview

The ACT – Online Testing



Requirements for Online Administration

- School equipment must meet hardware, software, and other technical requirements defined by ACT. Site readiness includes performing system checks to ensure technical requirements are met.
- ProctorCache software as defined by ACT in the Technical Guide for Online Testing must be installed.

Important! If your school does not meet the requirements during site readiness or install ProctorCache software, ACT will change your administration from online to paper.

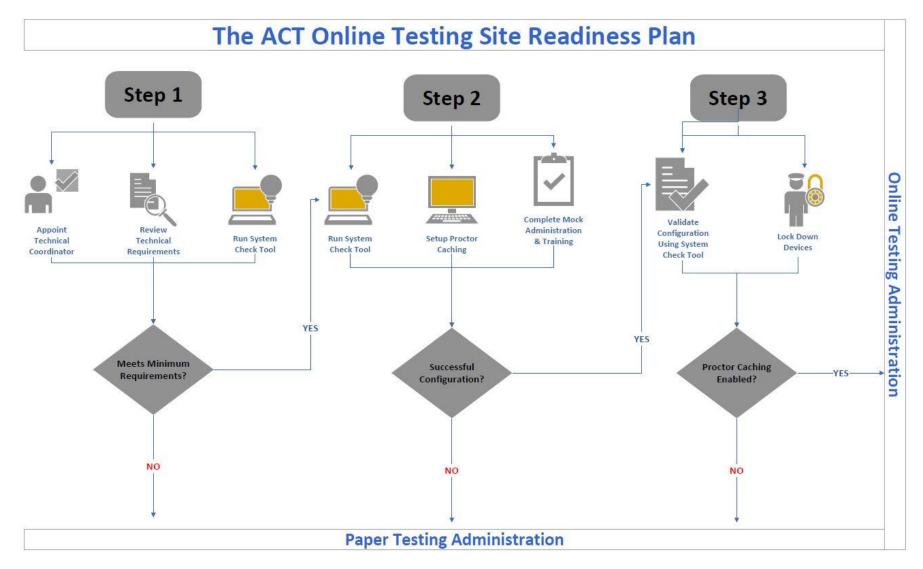


Administrative Monitoring

- Each test room must have a separate computer for the room supervisor to access PearsonAccess^{next} to:
 - Start/close test session
 - Monitor testing progress
- Room supervisor's computer must pass the technical check and be located in an area where all examinees are visible.



Site Readiness Checkpoints





The Online Process

Before Test Day		
Who	Activity	
_	Creates user account in PearsonAccessnext	
Test Coordinator	Assigns examinees to test sessions	
	Prints student authorization tickets	
Tech	Reruns computer system checks a week before testing	
Coordinator	Pre-caches test content two days before testing	
Examinee	Completes pretest information online	



The Online Process

On Test Day		
Who	Activity	
Test	Distributes materials to each room supervisor	
Coordinator	Assists staff with questions/issues; contacts ACT	
Tech Coordinator	Assists with any system issues	
	Prepares computers for testing	
Room Supervisor	Starts test sessions in PearsonAccess ^{next}	
	Admits examinees to rooms	



The Online Process

During Testing		
Who	Activity	
	Reads verbal instructions	
Room Supervisor	Distributes materials to examinees	
	Monitors test sessions	
	Handles and documents irregularities	
	Ensures that all examinees submit their tests	
	Closes test sessions in PearsonAccessnext	



Differences with Online Testing

- Pretest and responses submitted via the online method
- Available to examinees on 11 test dates
- Missed scheduled test sessions can test one of the other dates
- Available to examinees testing with eligible ACTapproved accommodations during a two-week window



Online Testing Components

PearsonAccess^{next}

Where student data is stored

TestNav

- Secure, browser-based application used by students for online testing
- Uploads student responses to PearsonAccess^{next} and saves an encrypted backup file as a student moves through the test

ProctorCache

- Stores local cached copy of test content
- Saves bandwidth usage and quickly loads test

SystemCheck

- Evaluates testing workstation readiness
- Run from testing stations



TestNav

 TestNav: The test delivery engine used by examinees to take the tests at https://tn.actonline.act.org



Seal Codes

- Seal codes are:
 - A combination of letters and numbers examinees must enter to begin each test section

- Retrieved by the room supervisor from PearsonAccess^{next} and provided to the examinee
- Unique to each test session



What If?

What happens if issues are encountered with the network during testing?

 TestNav will save student responses to an encrypted backup file so the student can either continue testing or exit the system without losing response data.



Test Facilities

The ACT – Online Testing



Technical Requirements

- Your school must download the ProctorCache software.
 - Almost 97% of issues that arose during online testing were at schools that had not proctor cached.
- Updated technical requirements can be found at: <u>www.act.org/content/act/en/products-and-services/state-and-district-solutions/act-online-testing.html</u>

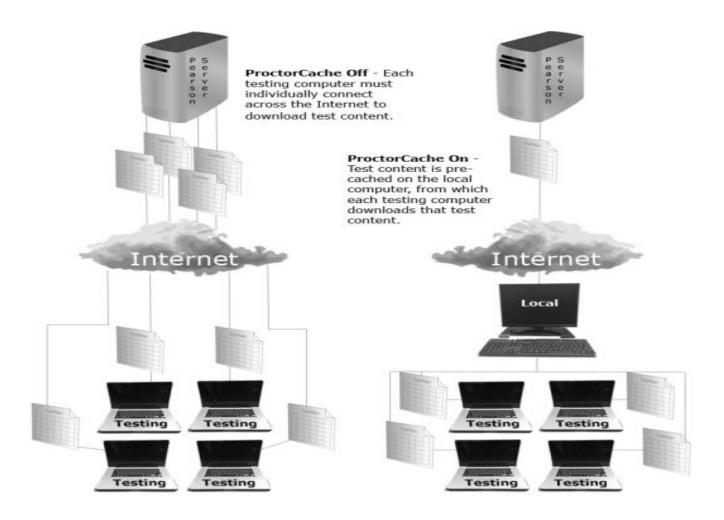


What is Proctor Caching?

- Software used in conjunction with TestNav to reduce bandwidth requirements and accelerate the delivery of test content
- Allows you to pre-cache test content to your local network before a test
- Reduces the burden on your ISP by eliminating redundancy in requests for test content
- Stores an encrypted local copy of all pre-cached tests



Why Use Proctor Caching?





Technical Requirements

- ACT will switch administration from online to paper if requirements are unmet
- Administrative monitoring in each room
- Test content security
 - The ACT must be given using a "locked-down" testing application that disables use of other applications during testing.



Seating Arrangements

If the room has:	Then workstations:	
No dividers between workstations	 Must face the same direction, not the wall or each other Must be placed 3 feet apart side-to-side and 5 feet front-to-back Must be set up so examinees cannot see screens in front of them 	
Dividers between workstations	 Do not need to face the same direction May face the wall/each other if adequate privacy exists 	
U-shaped seating configuration	Must face the wall and not each other	



Staffing

The ACT – Online Testing



Room Supervisor Responsibilities

Identifying and admitting examinees to rooms

Managing test day materials and documentation

Completing test day activities in PearsonAccess^{next}

Helping and monitoring examinee progress



Technical Coordinator Responsibilities

Ensuring computers and infrastructure meet online testing requirements

Helping staff set up for test day

Troubleshooting technical issues examinees may have with testing



PearsonAccess^{next}

The ACT – Online Testing



User Accounts

 ACT created a test coordinator account in PearsonAccess^{next} during the establishment process.

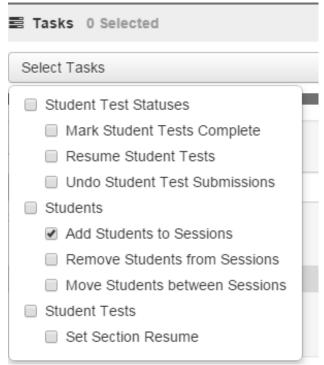




Test Sessions

 Assign examinees to test sessions no later than two weeks before the first day of the testing window.

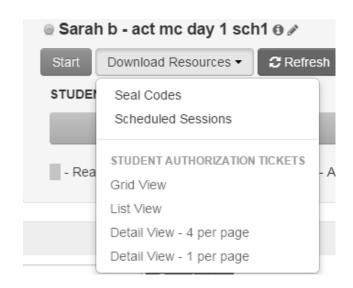






Student Authorization Tickets

- Printout containing the examinee's individually assigned username and password
- TC must print one ticket for each examinee prior to test day





Security of Test Materials

- Secure materials include:
 - Pretest instructions for online testing
 - Student authorization tickets
 - Used scratch paper

 Materials must be locked when not in use with authorized access.



Preparing Examinees

The ACT – Online Testing



Pretest Instructions for Online Testing

- Each examinee will get a personal set of instructions with a unique claim code.
- Examinees have until 4 days after the test window to complete their pretest information.

 Pretest information should not be completed on test day.



How to Complete the Pretest Information

Holding an in-school session

 Asking examinees to complete pretest information on their own time



Accommodations

The ACT – Online Testing



ACT-Approved Accommodations for Online Testing

- ACT-approved accommodations for online testing:
 - Additional or stop-the-clock breaks with standard time
 - Extended time to complete each test
 - Testing over multiple days
- For other test formats or with a reader, examinees must test via paper.



ACT-Approved Accommodations Testing Window

- Tests must be administered only during the accommodations window or they will not be scored.
- The requirement to begin no later than 9:00 am does not apply to accommodations testing.



Scratch Paper

- What to use for scratch paper if the examinee is testing:
 - In a single sitting
 - His or her student authorization ticket and, as needed, ACT blue scratch paper
 - Over multiple days/sittings
 - ACT blue scratch paper only
 - Must use a fresh sheet each day



Student Authorization Tickets

 For examinees with accommodations testing over multiple days:

The student authorization ticket must be reused each day.

Collect the ticket each day and keep it secure until handing it back for the next test.

Tickets cannot be used as scratch paper since they are reused.



Differences with Timing the Tests

Standard time online test sessions:
 Computer times the test.

 Standard time paper testing: Room supervisor times the tests.



Test Day Activities

The ACT – Online Testing



Prepare Test Room Computers

- Room supervisors will take the following steps before admitting examinees:
 - At the administrative computer, open an approved browser and launch
 PearsonAccess^{next}
 - At each work station, launch the TestNav app
 - Know how to retrieve seal codes from PearsonAccess^{next}
 - Have student authorization tickets for all examinees in your room



Admitting Examinees to the Test Room

ACT State and District Testing Roster

Instructions

On test day, the room supervisor is to mark the roster to document those examinees who are absent or denied admission as well as document the type of ID accepted for those who are admitted. Mark a roster notation for every name. Complete a roster for each test session scheduled. You may use the template below after copying examinee information from PearsonAccess^{net} for each test session.

Dat	e of test session	Test site / high school name			
Room name / number		Room supervisor name			
Roster Notations					
P = photo ID — = Absent					
	L = ACT Student Identification Letter with Photo DENIED = Denied admission				
R plus staff initials = personal recognition by staff					
Examinee's Name (print or type) List all examinees assigned to this test session.			Mark attendance with a notation for each name.		
1					
2					
3					
4					
5					
6					
7					



Test Day Documentation: Room Supervisor Responsibilities

- When examinees submit the last test, they are automatically logged out of TestNav.
- Before dismissing examinees:
 - Collect the student authorization tickets and scratch paper.
 - Keep each examinee's scratch paper and student authorization ticket together.



Administering the Online Tests

The ACT – Online Testing



Test Room Start Time

 Verbal instructions must start no later than 9:00 a.m. in all rooms.

 Room supervisors in rooms starting later than 9:00 a.m. must complete an Irregularity Report.



Administering the Tests

Start test session in PANext

Retrieve seal codes

Monitor examinee progress

Close the test session

Return test materials to the TC



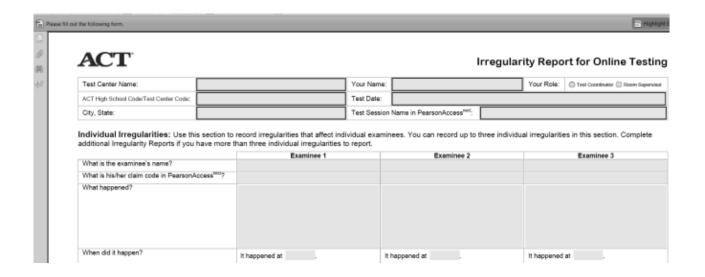
Irregularities

The ACT – Online Testing



Irregularities

 The Irregularity Report is the online form for documenting irregularities through PearsonAccess^{next}.



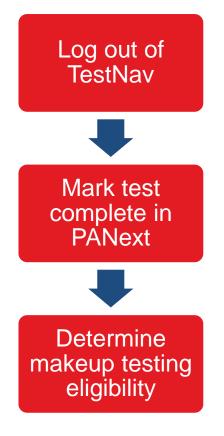


Emergencies





Handling Examinees Who Leave and Do Not Return





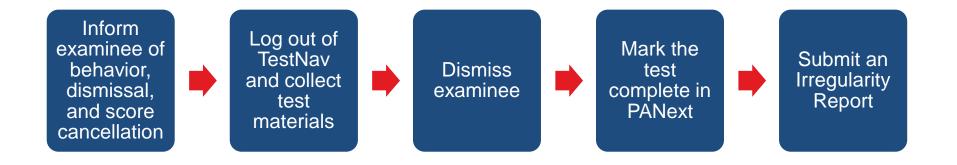
Examinees Who Leave and Come Back

If an examinee becomes ill or asks to go to the bathroom and returns after the next test has already started:





How to Handle Prohibited Behavior





Post-Test Activities

The ACT – Online Testing



Collect Materials from Room Supervisors

Collect from each room supervisor:

Completed
Roster and
Seating Diagram

Student authorization tickets

Used and unused scratch paper

Administration manual



Packing the Red Envelope

Insert the following documents in the red envelope:

Completed Seating Diagrams

Unused Student Authorization Tickets

Unused scratch paper

State and District Testing Staff Lists

Unused red envelopes

Marked rosters

ACT Student Identification Letters

Examinee's student authorization ticket clipped to scratch paper



Post-Test Activities

- In addition to materials for standard time online testing, insert the following documents into the red envelope:
 - The TAA PIN Report
 - Completed Test Room Report



Packing and Mailing the Polymailer

- Place the red envelope in the polymailer.
- Seal the polymailer and return to secure storage until the scheduled pickup date.
- On the pickup date, place the polymailer in a secure location for the carrier to pick up.



Reporting

The ACT



Reporting Schedule

Student Report

 One copy of the ACT Student Report sent to student's home address

School-Level Reports

- ACT Student Report (1)
- ACT Student Labels (2)
- ACT High School Check List Report (1)

The above reports will be sent to schools 3-8 weeks following receipt of answer documents.

- NEW! ACT State-Allowed Score Notification Letter (2): Delivered no later than July 7, 2017.
- ACT Profile Report—High School (1): Delivered no later than July 7, 2017.



ACT Test Reporting

- District-Level Reports
 - NEW! ACT Profile Report—High School
 - ACT Profile Summary Report—District
 - ACT Student Level Data File

Delivered no later than July 7, 2017.



Resources

The ACT



Resources

- For Utah policy inquiries, please contact Jared Wright at the Utah State Board of Education:
 - 801-538-7871 or jared.wright@schools.utah.gov

www.schools.utah.gov/main/



Accommodations Resources

- Accommodations on the ACT
- Test Accessibility and Accommodations (TAA) User Guide
- Training Videos:
 - Requesting TC Trusted Agent Access
 - Requesting TAC Access to TAA
 - Request Accommodations for New Examinee



Resources

- ACT-Utah website: <u>www.act.org/stateanddistrict/utah</u>
- Customer Service:
 - Standard Time Test Administration: 800.553.6244, ext. 2800
 - Accommodations Administration: 800.553.6244, ext. 1788



Thank you!



